



We hope everyone managed to stay comfortable & safe during the recent hot spell. As much as we love the sunshine, we reached some challenging temperatures in Devon! We're very grateful for the airconditioned areas at West Heanton, offering much needed respite from the heat. Our ice cream machine has been doing overtime too, churning out delicious ice creams on demand.



In the home, we made the switch to lighter weight bedding as the heatwave arrived. We have multiple fans installed to keep the air flowing and of course have been able to spend lots of time enjoying outside in the shade.

If you are shopping for a loved one at this time of year, we recommend ensuring they have some lightweight/cotton clothing for these hot spells. Breathable light fabrics make a huge difference in keeping cool and they wick moisture away from the skin.

As always, our doors are open and you're welcome to join your loved ones in the home or gardens. You might even see this beautiful hare that was spotted in our gardens recently!

On Wednesday 1st July, we have a **CQC inspection** for Homecare and the Suites. It has been several years since our last inspection and we are looking forward to showing the Inspectors the incredible work our care team delivers every single day. CQC have introduced a new framework since our last inspection and so we are looking forward to going through the new process with them. If you would like to learn more about how CQC inspect care providers the best place to read more is from the CQC's website:

www.cqc.org.uk/guidance-regulation/providers/assessment/assessment-framework

Many thanks to everyone who participated in our annual QA Survey. Your honest feedback is a good measure of the quality of our service and we will share this with CQC tomorrow. The **2026 QA Survey** is due to come out to you all shortly. As always we will be on hand to help people fill out the survey, ensuring everyone has a chance to give their feedback.



Julie captured this perfect early morning rainbow

Julie, from the night team, took this stunning photograph of the Day Centre sitting under a rainbow early one morning. Thankyou for letting us share this Julie!

Also a huge thank you to everyone who helped with completing the new consent forms. Only a handful remain outstanding and your support in this big project has made a massive difference. 114 forms were sent out and we have over 100 completed, thankyou! We will be in touch with the clients and their families for the last few remaining forms to help get them completed. Signed copies are now being sent back out to you all, if you don't receive your form back by the end of July, please let us know and we can send you another copy.

CONGRATULATIONS

TOM'S
DRAW
June 2026

Geoff



SELECTED IN A RANDOM DRAW, GEOFF WAS NOMINATED BY A COLLEAGUE:

"Geoff is like a silent angel when on shift. Never needing to be asked to help, he just does it, sees things that often get overlooked and quietly corrects it... I can never thank you enough Geoff."

WELL DONE! A £50 MARKS & SPENCER VOUCHER IS ON ITS WAY TO YOU.

nominate a deserving team member

FOR THEM TO BE IN WITH A CHANCE TO WIN A £50 M&S VOUCHER IN TOM'S MONTHLY DRAW

has your carer,
or someone else on the team gone the extra mile?

TOM'S
DRAW



IF SO, YOU CAN NOMINATE BY GIVING THEIR NAME & THE REASON FOR THE NOMINATION
NOMINATIONS CAN BE MADE:

- AT RECEPTION
- BY EMAILING OFFICE@WESTHEANTON.CO.UK
- RINGING US ON 01409 281754
- OR FACE TO FACE

THEIR NAME WILL THEN BE ENTERED INTO TOM'S MONTHLY DRAW TO BE IN WITH A CHANCE TO WIN A £50 M&S VOUCHER, PERSONALLY DONATED BY TOM.



ITALIAN
DAY









TRISHAW RIDES IN ANY WEATHER!

WEST HEANTON

are looking for

Superstars to Join our Amazing Team



West Heanton is a family run, longstanding local business based in Buckland Filleigh. Providing a range of services to the local community such as Residential Care, Day Care, Meals & Home Care in the Community.

- Real Living Wage Employer
- Full shifts paid
- Flexible rota
- Full training provided
- Full & part time positions available
- Company cars for homecarer



**To apply, please email us at
jobs@westheanton.co.uk
or for an informal chat please call
01409 281754**



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